



DOCKET NO. 11159ROUS01U (NORT10-00137)
Customer No. 33000

PATENT 19/B
11-18-03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : K. Scott Ramey, et al.
Serial No. : 09/414,590
Filed : October 8, 1999
For : METHOD, APPARATUS, AND ARTICLE OF
MANUFACTURE FOR WEB-BASED CONTROL OF A
UNIFIED MULTI-SERVICE COMMUNICATION SYSTEM
Group No. : 2157
Examiner : A.T. Caldwell

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Technology Center 2100

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

PRELIMINARY AMENDMENT

Prior to examination on the merits, please preliminarily amend the above-identified application as follows: